



## TWINBASIN MISSIONS: REPORTING GUIDELINES

<b>Mission reference</b>
2005 C1 T 3 M

<b>Date :</b>
Déc 05

<b>Expert Name and function</b>	<i>André WULF – Directeur des Actions Juridiques et économiques</i> <i>Jacques LEMARQUAND – Chargé d'Opérations Industrielles</i> <i>Myriam CALLE – Chargée mission Action internationale</i>
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<b><u>Mission Report</u></b>	
<b>Wording of mission</b>	<i>Launching of system of redevance for withdrawal of water by industry , tourism and services : juridical, technical and administrative and elaboration of communication plan</i>

### 1. CONTEXT

<b>Place, location</b>	<i>Country visited, Basin Organization concerned, other information about location</i> <b>ALGERIA – Agence de Bassin Hydrographique Algérois – Hodna – Soummam (ABH – AHS)</b>
<b>Mission duration</b>	<i>One week from 12 to 18 December 2005</i>

### 2. OBJECTIVES

Initial objectives		Results	Results indicator
1	To set up declaration form for water withdrawal  Elaboration of letters to be sent to users  To set up a kind of invoice for payment of redevance for withdrawal	Total change of content and shape of documents to be validated by other groups  Production of legal document with obligations mentioned	Sending of form of declaration during first semester 2006  Absence of dispute during recovering of debt
2	To accompany the mechanism for the first	Elaboration of a plan of communication : activities	Meeting of the 5 agencies (beginning of

	<p>declaration with a communication plan</p> <p>To develop internal communication within ABH/AHS and with the 4 other basin agencies</p>	<p>to be developed , players, schedule</p> <p>Writing an article of synthesis for the newspaper of ABH</p> <p>Elaboration of a leaflet about « redevance » completed by other working groups</p>	<p>2006) :</p> <ul style="list-style-type: none"> <li>- 5 Directors,</li> <li>- 5 communication assistant,</li> <li>- 5 representatives of « redevance service », for validation of proposed documents and agreement on strategy.</li> </ul> <p>To make a film (52 mn) for communication within the 5 agencies and with the ministry in charge of water</p>
3	<p>Juridical aspects : to revise and modify the draft of decree for application of law on redevance for withdrawal</p>	<p>New proposal of decree to sent to Ministry in charge of water</p>	<p>Agreement by minister and publication of decree during first quarter 2006</p>

### 3. ACTIVITIES DEVELOPED DURING THE MISSION

<b>Activity 1</b>	<b>Topic :</b> <i>(Legal aspects, Regulation, Institutional, Finance, Communication)</i> <b>Creation of document for water withdrawal</b>
<b>Description</b> <i>(Exchange of experience or practice, Increasing of knowledge and learning, Development of methodology, Training ...)</i>	<p>Presentation of existing documents, critical analysis, comments and proposals from various participants.</p> <p>Working group (8 participants) for elaborating new documents :</p> <ul style="list-style-type: none"> <li>- Form for declaration of water withdrawal,</li> <li>- Letter to Directors</li> <li>- Template for invoice.</li> </ul> <p>In collaboration with group of communication : talking and selection of criteria concerning water policy to be included in the leaflet</p>
<b>Activity 2</b>	<b>Topic :</b> <b>Accompanying process for elaboration of plan of communication</b>
<b>Description</b>	<b>Instutionnal Communication and between agencies</b> <ul style="list-style-type: none"> <li>▪ Elaborate information leaflet</li> <li>▪ Prepare letter to Directors of Agencies</li> </ul>

	<ul style="list-style-type: none"> <li>▪ Organise consultative meeting with all agencies in order to modify, validate and own the work prepared about redevances for adopting shared strategy Take opportunity for launching cooperation between agencies <ul style="list-style-type: none"> <li>○ Prepare letter to Directors of Agencies,</li> <li>○ Send email to communication assistants,</li> </ul> </li> <li>▪ Elaboration of planning</li> <li>▪ Organise meeting with industrial sector for better awareness from them</li> </ul> <p><b>Communication to public</b>  - use medias: spots radio, TV, slogans, interviews, communiqué de presse, et conference de presse ( ?)  - towards opinion leaders (imams ...)</p> <p><b>Communication cross administration</b>  Conception and realization of a film on mission and method of work</p>
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<b>Activity 3</b>	<b>Topic :</b> <b>Juridical aspects : review of proposal of decree for application of redevance</b>
<b>Description</b>	Working group on writing the draft in coherency with group in charge of drafting form of declaration

#### **4. LESSONS LEARNT during the mission** *(what could be shared with other partners and/or introduced in guidelines, as far as IWRM is concerned)*

- **About Methodology :**

Global approach, participative and multidisciplinary, for ownership by participants.

Presentation of techniques for leading meeting and application.

Presentation of plan of communication, and planning.

Self-critical reading of texts, namely juridical.

Brain storming sessions

Explicitation on needs to reinforce identity of basin agency by better coherency between all documents elaborated for outside

- **About Practice :**

First meeting with introduction of people and running of twinned agencies and exchange of information on key points of mission : creating redevance for industry, tourism and services

Working group : several workshops for various tasks and 3 groups : juridical, communication, administrative and technique. Reflex ion and construction of documents during the workshops with restitution and presentation of work by leader of each group.

Exercise of synthesis and taking the floor in public.

#### **5. DISSEMINATION (opportunities and difficulties).** In what measure these learnt lessons are applicable to :

- a) The Basin Organization the expert belongs to:**

This experience emphasize the interest of getting a team of experts in various domains capable to be mobilized on one objective. Complementarily of competencies brings richness from human and technical point of view, which has been appreciated by participants and experts. It has allowed to propose concrete solutions on a specific project .

- b) National IWRM practice:**

This approach is appropriate for multidisciplinary needed for a general and consistent water management policy

In the ABH-AHS basin , a global approach is retained systematically. However does it exists national level ? the coordination between various basins seems to be more thought. Particularly for giving more power to Agency actions

### c) Regional experiences:

Same observation

### d) Worldwide :

It proved indeed that action in water policy field in most countries is often partial for solving specific problem such pollution, specific water crisis (irrigation, navigation, needs of drinking water in quantity and quality, conflict upstream-downstream...) or to answer a situation of crisis such as drought or flood.

Action has to be **global** in order of dealing with all quantitative and qualitative issues within the area. It has to be **integrated** to the land policy and **democratic** for taking into account the ownership by and needs of all stakeholders (Institutions, users, polluters). It has to be **multidisciplinary** (sociologies, economists, jurists, communication, technicians, specialists de la santé, politicians etc....).

## 6. IDENTIFIED TIPS

☞ *Identified tips which could be useful for colleagues*

To avoid to go alone on one project

Interaction between experts gives results and better debate

To promote listening of multidisciplinary experts

To encourage thinking, initiative, integration of new references and data, above all by young assistants. To give them the possibility to be wrong during the learning phase;

To accompany them in their professional development by proposing new manners of investigating and by promoting exchanges between fields .

## 7. PERSONAL COMMENTS

☞ *What does the missionary think about his mission*

Our interlocutors, from all levels, have expressed clearly their satisfaction regarding the outcomes and the multidisciplinary methodology and participatory approach used

We are thinking that it is the result of activities made around the project and presented by a multidisciplinary team, not only generalists.

A transfer of experience is needed during the launching and development of new project in Algeria.

## 8. CONTACTS

➤ *principal local contacts met*

<b>Name</b>	<b>Occupation</b>	<b>E-mail</b>	<b>Phone Number</b>
<i>Ali BOUKSANI</i>	<i>Réalisateur Télévision</i>		<i>071 10 76 73</i>
<i>Lounis MAOUCHE</i>	<i>Président du Conseil d'Administration de l'Agence</i>		
<i>Rabah DJILANI</i>	<i>Directeur SONATRACH (Sté de pétrole et futur redevable)</i>		
<i>Mekki ABROUK</i>	<i>Directeur Agence Bassin AHS</i>		<i>213 - 61 50 68 04</i>

## 9. BIBLIOGRAPHY

➤ *Main documents, manuals or supports used during the mission which could be useful for colleagues*

<b>Bibliography</b>		
<b>Name</b>	<b>Description / Notice</b>	<b>Reference</b>
<i>Code de l'eau Algérien</i>		
<i>Nombreuses notices sur l'ABH-AHS</i>		

<b>Websites</b>		
<b>Name</b>	<b>Description / Notice</b>	<b>Address</b>
<i>www.abhahs.com</i>		